

CHALIT PHONGPITAKWISET

AI Solutions Specialist
AI AUTOMATION | AI ENGINEER



+66-95-714-9833 chalitpts@gmail.com Bangkok, Thailand

PROFILE

AI Engineer with hands-on experience building AI-powered applications, workflow automation, and business solutions using Large Language Models and AI development tools. Experienced in AI agent workflows, prompt engineering, API integration, business process automation, requirement analysis, and solution design. Strong software testing background with practical experience in API validation, SQL, system integration, debugging, and end-to-end testing. Able to translate business requirements into practical AI-enabled solutions and work closely with business users, Product, and Engineering teams from requirement analysis through implementation and validation.

SKILLS

- AI Workflow Design
- AI Agents & Agentic Workflows
- LLM Integration
- Prompt Engineering
- AI Automation
- Business Process Automation
- AI-assisted Development
- Claude Code / Codex
- API Integration / REST API
- Requirement Analysis
- Business Process Analysis
- Workflow & Process Mapping
- Use Case & Solution Architecture
- Postman / API Testing
- SQL / Backend Validation
- PostgreSQL / DBeaver
- System Integration / E2E Testing
- AI Output Validation
- Debugging & Log Analysis
- Jira / Confluence
- Git / GitHub

EDUCATION

BACHELOR OF LIBERAL ARTS
Kasetsart University
2008 - 2012

EXPERIENCE

AI Solutions Specialist (Oct 2025 - PRESENT)
Flowtic Co., Ltd

- Designed practical LLM-based automation workflows and internal tools based on real client business processes.
- Analyzed requirements, mapped workflows, proposals, documentation, and implementation notes.
- Delivered AI adoption briefings/training covering use cases, limitations, safe usage.
- Coordinated with business users to clarify workflows, validate outputs, and improve solution usability.

AI ENGINEER (Sep 2024 - Oct 2025)
Helius Technologies

- Designed and developed AI-powered tools and automation workflows for internal operations, software development, and quality assurance.
- Implemented LLM workflows for requirement and analysis of APIs, logs, and backend data.
- Integrated and validated AI workflows with APIs, databases, and existing business systems while collaborating with Product, Engineering, QA, and business teams.

SOFTWARE TESTER (Sep 2023 - Oct 2024)
Extend it resource co. ltd (KTB Site)

- Tested banking product flows including investment, credit card, insurance, and loan products.
- Created test plans, test cases, and reports aligned with product specifications and business rules.

SOFTWARE QA TESTER (Apr 2021 - Sep 2023)
Black Sire Technology Co., Ltd

- Reviewed testplans and testcases with QA Lead and Business Analyst before execution.
- Executed functional and regression test cases, tracked defects, and followed issues through resolution.

QA SPECIALIST (May 2013 - Apr 2021)
VW group asia inc.

- Monitored service quality across Live Chat and LINE Official Account to ensure response accuracy and service standards.
- Provided coaching and feedback to CS staff, handled escalated inquiries, and maintained quality improvement records.